

User Guide

SpareOne™ Emergency Phone



SpareOne™



Some of the contents in this manual may differ from your phone depending on the software of the phone. Actual color may vary.

Your phone is designed to make it easy for you to access a wide variety of content. For your protection, we want you to be aware that some applications that you enable may involve the location of your phone being shared. For applications available through AT&T, we offer privacy controls that let you decide how an application may use the location of your phone and other phones on your account. However, the AT&T privacy tools do not apply to applications available outside of AT&T. Please review the terms and conditions and the associated privacy policy for each location-based service to learn how location information will be used and protected. In addition, your AT&T phone may be used to access the internet and to download, and/or purchase goods, applications, and services from AT&T or elsewhere from third parties. AT&T provides tools for you to control access to the Internet and certain Internet content. These controls may not be available for certain devices which bypass AT&T controls.

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Spare  One™

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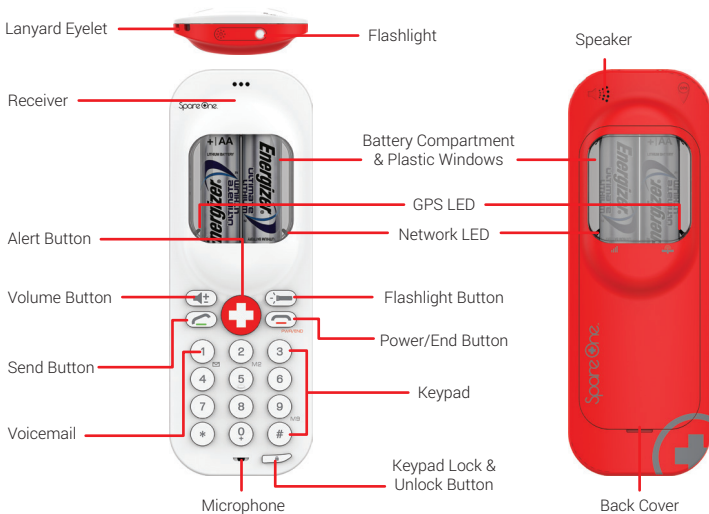
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SpareOne at a Glance

SPAREONE OVERVIEW

This guide describes the SpareOne Emergency Phone features.



PACKAGE CONTENTS



(2) AA Energizer® Lithium L91 batteries: These complimentary disposable batteries are used to power your phone.



Plastic battery isolator tab: Use this to preserve battery life when your phone is powered off.



Speed dial/ LED guide: Contacts can be written on the speed dial list.



AT&T Micro SIM Card: This SIM card is included in the package and it is pre-installed into your phone.



Activation Card: Use the unique activation code found on this card to register for the SpareOne Locate & Alert service. Further information can be found on the card or visit www.myspareone.com.



Device Quick Start Guide: Use this guide to swiftly learn the basics of your SpareOne Emergency Phone.

User Guide: Use this guide to learn the detailed information regarding your phone.

BUTTONS

The buttons control basic and complex functions, such as dialing a phone number or executing a factory reset.

Glow-in-the-dark

To enhance your experience, all the buttons on your phone glow-in-the-dark in the absence of light.

Note: *Exposure to light is required to re-energize the luminosity of the glow-in-the-dark feature.*

Alert button

When you are in an emergency situation, use this button to call your Alert number. Your Alert number is your most important emergency contact and it is pre-programmed as 911.

- **Configure Alert number**


(For more information, see [Getting Started – SpareOne Locate & Alert Service](#) on page 8)

- **Call your Alert number**


(For more information, see [Phone Basics – Alert Call](#) on page 14)

Note: *Cellular network connection required for calls.*

Volume button

This button adjusts the audio level of the SpareOne. The  button has three additional features: Whisper, Speaker and Panic Siren.

Adjust volume level: Press the  button.

Whisper: Press the  button until the phone plays the audio message, “Whisper”.

Note: *The Whisper feature cannot be used during a call.*


Speaker: While on a call, press the  button until the phone plays the audio message, “Speaker”.

Note: The Speaker feature can only be used during a call.

Activate Panic Siren: Press and hold the  button for 7 seconds and then you will hear the panic siren. Press the  or  button to cancel.




Note: The Panic Siren feature cannot be used during a call.

Flashlight button

In an emergency, the  button may be used as an SOS signal. The flashlight is versatile for situations that demand light and it is available in three modes:

Single flash: Press the  button.

Enable light to stay on: Press and hold the  button for 3 seconds and then release. Press the  or  button again to cancel.

Activate SOS signal: Press and hold the  button for 7 seconds. Press the  or  buttons to cancel.

Send button

The  is used to:

- **Make a call**
- **Accept an incoming call**
- **Accept a second incoming call and automatically place the current call on hold**
- **Toggle between two calls**
- **Make a 3-way call**
- **Place the current call on hold**
- **Redial a missed call or the most recent call**

(For more information, see [Phone Basics – Phone Calls](#) on page 11)


Power/End button

The  button is used to:

Turn on your phone: Press and hold the  button until you hear the audio message, “Welcome to SpareOne”.

Turn off your phone: Press and hold the  button until you hear the audio message, “SpareOne is turning off. Goodbye”.

Clear entries in the dial buffer: Press the  button to delete any entries in the dial buffer. You will hear a “ding” upon release of the  button.

Note: The Dial buffer refers to onboard memory that stores any key presses prior to pressing  button.

End or reject a call: Press the  button.

(For more information, see [Phone Basics – Phone Calls](#) on page 11)

Cancel a missed call notification or voicemail notification: Press  button during the missed call notification or voicemail notification.

Keypad buttons

The keypad buttons are used to:





- **Dial a number**
- **Execute commands**
(For more information, see [Appendix A: Keypad Commands](#) on page 18)

Note: Keypad commands are only supported while the phone is idle.

- **Program speed dial numbers**
(For more information, see [Phone basics – Speed Dial](#) on page 14)

Keypad lock & unlock button

Lock and unlock your keypad: Press and hold the  button for 3 seconds until you

hear the audio message, “Keypad locked” or “Keypad unlocked”. The , ,  and  buttons are not affected when the keypad is locked.







Note: If the keypad is locked prior to making an emergency call or answering an incoming call, then the keypad will unlock while a call is in progress. When the call ends, the keypad will automatically be locked again.

Note: The keypad lock feature is not supported during a call.





LED

There are two light emitting diodes (LED) on the SpareOne Emergency Phone, the Network LED and the Global Positioning System (GPS) LED. The LED will flash for 2 minutes when the SpareOne device is powered on and will flash every time there is keypad activity.

Network: SpareOne Emergency Phone supports GSM or UMTS (WCDMA) network. The different colors and blinking behaviors of the Network LED provides a quick way to determine the network status of your SpareOne. See table below:






 Network (right bottom corner of battery window)		
LED Color	Network Status	Flashlight Behavior
 	Searching	Alternating
	No Network Found	Blinking
	GSM Network Found	Blinking
	UMTS Network Found	Blinking

GPS: GPS technology is utilized to locate your SpareOne Emergency Phone and this feature is only accessible with the SpareOne Locate & Alert service. The different colors and blinking behaviors of the GPS LED provides a simple and easy way to check the GPS availability in your current location. See table below:

GPS (left bottom corner of battery window)		
LED Color	GPS Status	LED Behavior
	Searching	Alternating
	No Satellite	Blinking
	Satellite Found	Blinking
	Idle	Blinking

ICONS

Note: After 2 minutes of inactivity, the GPS antenna is idle.

Icon	What it means
 Speaker	Shows where the speaker is located on the phone.
 GPS	Indicates that the GPS LED is located at the left bottom corner of the front battery window. Icon is engraved on the front-side window and printed on the back cover.
 Network	Indicates that the Network LED is located at the right bottom corner of the front battery window. Icon is engraved on the front-side window and printed on the back cover.
 Voicemail	Indicates that the 1 key allows access to your voicemail.
 Keypad Lock	Indicates that this key is the keypad lock and unlock feature.
M2/M9	Indicates that you have 8 speed dials.

Getting Started

SPAREONE LOCATE & ALERT SERVICE

SpareOne Locate & Alert Service is an online service for your SpareOne Emergency Phone. The online service offers the following:

- Real-time GPS or network based phone location information
- Guardian management and configuration


Important: *Guardians are notified via text and/or email when the Alert button is used to call in a case of emergency*

- Low battery notifications sent via text and/or email
- Speed dial contacts and Alert number configuration

Service registration is required to access these features. To learn more or to register for the SpareOne Locate & Alert service, go to www.myspareone.com. Use the unique activation code found on your activation card (included in the packaging) to register your SpareOne Locate & Alert service account.

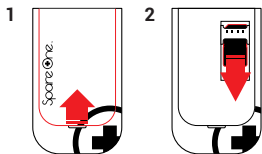
Note: *Further details and instructions are provided throughout the registration process and on www.myspareone.com.*

POWER ON & OFF

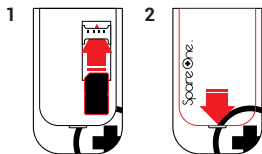
Begin by turning on your SpareOne Emergency Phone. Make sure that your batteries are placed properly in the battery compartment and the isolator tab is removed. Press and hold the  button to power on the SpareOne.

INSTALLING THE SIM CARD

Remove SIM card



Install SIM card



Your SpareOne emergency phone is pre-installed with an AT&T GoPhone SIM card. To switch SIM cards, please turn off your phone and then remove the AT&T GoPhone SIM card.

To install a:

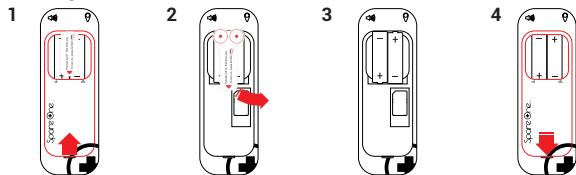
- **Micro SIM card:** Remove the battery cover. Insert the micro SIM card into the SIM card slot on the back of your phone as shown above. Power your phone up after your micro SIM card is installed.
- **Nano SIM card:** This requires a third-party nano SIM card adaptor.

BATTERY

SpareOne Emergency Phone is the world's only AA powered mobile phone. This phone supports the following type of AA batteries: Lithium, Alkaline and rechargeable NiMH batteries. For the longest talk time, we recommend using Lithium batteries. Both batteries must be of the same type and be replaced at the same time. Two *Energizer* Ultimate Lithium L91 AA batteries have been included to get you started. Refer to Appendix D (specifications) for details.

Note: *The batteries are not part of the device and no warranty is provided.*

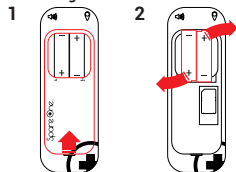
Removing isolator tab



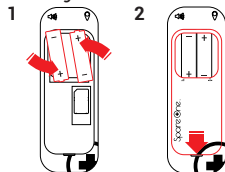
Battery Level Low: SpareOne will announce, “Battery level low. Please replace batteries”, to let you know that it is time to replace your batteries.

To replace your batteries: Power your phone off and then remove the installed AA batteries. Insert two new AA batteries with the positive (+) ends first. Please make sure that the positive (+) and negative (-) ends are placed appropriately.

Removing batteries




Installing batteries




Important: Replace both AA batteries at the same time. It is recommended that you use a matching pair of batteries of the same chemistry.


Phone Basics

PHONE CALLS

Make a call: Using the keypad, dial the phone number that you wish to call. Then press the  button. An audio message will play.


Example: "Calling 123-456-7890"

Answer an incoming call: Press and release the  button to answer an incoming call. Your SpareOne will ring when there is an incoming call.


Accept an incoming call while on the current call: Press the  button to accept the incoming call when you hear a beeping tone. The current call is automatically placed on hold.

Toggle between the two calls: Press the  button.

Note: Toggling between calls is only supported when an incoming call is answered as the second call.

Redial the last connected call in your call history: Press the  button two times. An audio message will play.

Example: "Calling 123-456-7890"


End or reject a call: Press the  button to end the current call. You will hear the audio message, "ding!".

Note: Cellular network connection required for calls.

HOLD


Place the current call on hold: Hold the  button for 3 seconds. A beeping tone will play twice.

Note: A 3-way call cannot be placed on hold.

Make a call while the current call is on hold: Using the keypad, dial the phone number that you wish to call. Then press the  button. An audible message will play.


Example: "Calling 123-456-7890"


Clear number entries while on hold: Press the  button.

Note: Pressing the  button when there are no number entries will terminate the call on hold.

Return to a call on hold: Press the  button. A beeping tone will play twice.

3-WAY CALLS

3-way call: Make an outgoing call while on the current call or when the current call is on hold. Then press the  button to start a 3-way call.


Note: Making an outgoing call during the current call will automatically place the current call on hold. Press the  button to start the 3-way call.

EMERGENCY CALLS

An emergency number is defined as 911. You may program 911 as a speed dial number (M2-M9) and/or Alert number.

Note: Your SpareOne Emergency Phone has 911 pre-programmed as your Alert number.

Important: Precautionary controls are set in place to prevent false emergency calling. If an emergency number is programmed as an Alert number and/or speed dial number and an emergency call is initiated in any of the aforementioned methods, then your SpareOne Emergency Phone will ask you if you would like to proceed with the call.

Example: The Alert number is 911 and the  button is held down for 2 seconds to make an Alert call. Your SpareOne will announce, "You are calling an emergency number, press the Send button to proceed or End button to cancel".

SpareOne Emergency Phone is in compliance with the FCC's Emergency Communications policy. As such, the SpareOne will process an emergency call when the phone is under any of the following conditions:


1. When the keypad is locked.
2. When there is no SIM card installed.
3. When a non-supported *SIM card is installed and an unlock code is required.
4. When the PIN code of your SIM is blocked and the PUK code is required.
5. When your phone has placed a call on hold.

*A SIM card from an unsupported carrier.




Note: Cellular network connection required for calls.


MISSED CALLS

A missed call notification consists of an audio message and a flashlight sequence. The audio message plays for 5 minutes and will repeat itself once every 15 minutes. The flashlight will blink for 5 minutes and will repeat itself once every minute. You may cancel the notification as specified in this section.

Missed Call (Flashlight on top)*		
Color	Status	Behavior
	Missed Call Received	Blinking

Audio message: "You have a missed call. Press the Send button two times to call back."

Cancel a missed call notification: Press and release any of the buttons except for , , and  buttons.

Redial your missed call: Press the  button two times. An audio message will then sound.

Example: "Calling 123-456-7890"

ALERT CALL

This feature has 911 pre-programmed as your Alert number and precautionary controls are set in place to prevent false emergency calling.

(See [Phone Basics - Emergency Calls](#) on page 12 for further details)



Configure Alert number: You can change the Alert number on your SpareOne Locate & Alert Service account.

(For more information, see [Getting Started – Spareone Locate & Alert Service](#) on page 8)

Call your Alert number: Press and hold the  button for 2 seconds. An audio message will play.

Example: "Calling 123-456-7890"

SPEED DIAL

Speed dials can be saved to button  through button .

Note: The "M" in M2 and M9 stands for memory. Each numerical key has memory to save a speed dial number, except for "1" Key. Your voicemail number is automatically programmed to the "1" Key.

Save a speed dial number: Press the  button to clear any numbers in the dial buffer before you follow the steps below.

1. Dial the number you wish to save.
2. Hold the desired speed dial key for 5 seconds until you hear a validation tone.

Call a speed dial: Hold the desired speed dial key for 2 seconds. An audible message will play.

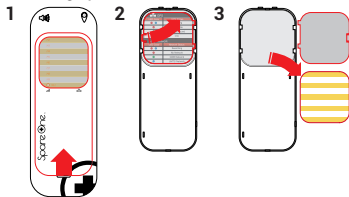
Example: "Calling 123-456-7890"

SPEED DIAL LIST

Contacts can be written on the Speed Dial List, which can be found on the window compartment of the back cover. The Speed Dial List serves as a reference for your speed dial numbers and Alert number. Go to our website www.myspareone.com to print a copy of the speed dial list.

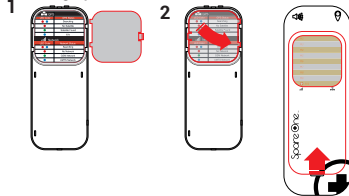
Removing the Speed Dial List: Remove the back cover from your SpareOne Emergency Phone and open the window compartment's door as shown below and then remove the Speed Dial List.

Removing Speed Dial list



Inserting the Speed Dial List: Place the Speed Dial List onto the back cover's window compartment. Insert the door's side with two hinge points into the receiving ends of the right side of the window compartment. Then press down onto the left side of the door to snap the back cover into place.

Installing Speed Dial list



Voicemail Basics




VOICEMAIL

The voicemail notification plays when a caller has left a voicemail. This notification consists of an audio message and a flashlight sequence. The audio message plays for 5 minutes and will repeat itself once every 15 minutes. The flashlight will blink for 5 minutes and will repeat itself once every minute. You may cancel the notification as specified in this section.

Voicemail (Flashlight on top)*		
Color	Status	Behavior
○	Voicemail Received	Blinking

Audio message: “You have a voicemail. To check your voicemail, press and hold the 1 key”

Check voicemail: Press and hold the 1 key until you hear the audio message, “Calling voicemail”.

Cancel a voicemail notification: Press and release any of the buttons except for , , and  buttons.

Note: The voicemail notification will continue to play if there are still unread voicemail messages after ending a voicemail call. This notification will stop when all voicemail messages are read or deleted. You may also cancel the notification.

Keypad commands are only supported while the phone is idle.

Function	Steps	Result
Restore Factory Default Settings	(1) Enter *#1234#	Reset all of your SpareOne Emergency Phone settings to the factory default values.
Save A Speed Dial Number	(1) Enter a phone number (2) Select desired key (M2-M9) hold for 5 seconds or until validation tone	Programs a number to be saved as a speed dial.
English	(1) Enter *#1270#	Programs the SpareOne's audio language to English.
Spanish	(1) Enter *#1271#	Programs the SpareOne audio language to Spanish.

Appendix B: Default Settings

Feature	Default Value
Default Language	English
Alert Number	911
Voicemail - "1" key	Voicemail number
M2 Number	Blank
M3 Number	Blank
M4 Number	Blank
M5 Number	Blank
M6 Number	Blank
M7 Number	Blank
M8 Number	Blank
M9 Number	Blank

Appendix C: Safety & Handling

Important safety information

Do not make or receive handheld calls or execute commands while driving.	Do not use at gas stations.
Keep your phone at least 15 mm (0.5 in) away from your ear or body while making calls.	Your phone can and may produce a bright or flashing light.
Small parts may cause choking.	Do not dispose of your phone in a fire.
Your phone can produce loud sounds.	Avoid contact with anything magnetic.
Keep the phone away from pacemakers and other electronic medical devices.	Avoid extreme temperatures.
Power off when asked to in hospitals and medical facilities.	Avoid contact with liquids. Keep your phone dry.
Power off when advised to in aircrafts and airports.	Do not take your phone apart.
Power off when you are near explosive materials or liquids.	Only use approved accessories if any.

Important handling information

Handling and Use: You are solely responsible for how you use your phone and any consequences of its use. You must always power off your phone where the use of a phone is prohibited. Use of your phone is subject to the safety measures designed to protect users and their environment. Handle your SpareOne Emergency Phone with care. SpareOne can be damaged if dropped, burned, punctured, or crushed or if it comes in contact with liquid. Do not use a damaged SpareOne as it may cause injury.

- Always treat your phone with care and keep it in a clean and dust-free place.

- Do not expose your phone or to open flames or lit tobacco products.
- Do not expose your phone to liquid, moisture, or high humidity.
- Do not drop, throw, or try to bend your phone or its accessories.
- Do not use harsh chemicals, aerosols, or cleaning solvents to clean the device.
- Do not attempt to disassemble your phone. Only authorized personnel may do so.
- Please check local regulations for disposal of electronic products.

Battery: If batteries are not placed properly—you may damage the battery, which can cause overheating and injury. Batteries must be recycled or disposed of separately from household waste. Do not incinerate batteries.

Repairing: Do not attempt to open or repair your SpareOne Emergency Phone. Disassembling SpareOne may cause damage to the device or injury to you. If SpareOne is damaged, malfunctioning, or comes into contact with liquid, contact our customer service line.

(See [Support](#) on page 31)

Cleaning: It is advised that you do the following when cleaning your SpareOne Emergency Phone.

- Turn SpareOne off
- Use a soft, lint-free cloth.
- Avoid getting moisture in openings.

Do not use cleaning products or compressed air. Cleaning products and abrasive materials will diminish and scratch the hardware.

Operating temperature: SpareOne is designed to work in temperatures between 5° and 131° F (-15° and 55° C) and stored in temperatures between -13° and 167° F (-25° and 75° C). SpareOne can be damaged if operated or stored outside of these temperature ranges. Avoid exposing SpareOne to dramatic changes in climate.

Emergency calls: This phone operates using radio signals which do not guarantee connection in all conditions. Therefore, you must never rely solely on this wireless mobile phone for emergency communications.

Loud noise: This phone is capable of producing loud noises, which may damage your hearing.

Interference

Care must be taken when using SpareOne Emergency Phone in close proximity to modes of transportation sensitive to radio frequencies and electrical equipment, devices and systems such as personal medical devices.

Radio frequency interference: Observe signs and notices that prohibit or restrict the use of mobile phones. Although SpareOne Emergency Phone is designed, tested, and manufactured to comply with regulations governing radio frequency emissions, such emissions from SpareOne can negatively affect the operation of other electronic equipment, causing them to malfunction. Turn off SpareOne to cancel the wireless transmitters when use is prohibited.

Pacemakers: Pacemaker manufacturers recommend that a minimum separation of 6 inches (15 cm) be maintained between a mobile phone and a pacemaker to avoid potential interference with the pacemaker. To achieve this, use the phone on the opposite ear to your pacemaker and do not carry it in a breast pocket.

Hearing aids: People with hearing aids or other cochlear implants may experience interfering noises when using wireless devices or when one is nearby. The level of interference will depend on the type of hearing device and the distance from the interference source, increasing the distance between them may reduce the interference. You may also consult your hearing aid manufacturer to discuss alternatives.

Medical devices: Please consult your doctor and the device manufacturer to determine if the operation of your phone may interfere with the operation of your medical device.

Hospitals: Power off your SpareOne Emergency Phone when requested to do so in hospitals, clinics, or health care facilities. These requests are designed to prevent possible interference with sensitive medical equipment.

Aircraft: Power off your SpareOne Emergency Phone whenever you are instructed to do so by airport or airline staff. Consult the airline staff about the use of wireless devices on board the aircraft.

Interference in cars: Please note that because of possible interference to electronic equipment, some vehicle manufacturers forbid and/or advise against the use of mobile phones in their vehicles unless noted otherwise.

Explosive environments

Explosive Atmospheres: In locations with potentially explosive atmospheres, obey all posted signs to turn off wireless devices such as your phone or other radio equipment. Areas of potentially explosive atmospheres including but not limited to fueling areas, fuel or chemical transfer or storage facilities, and areas where the air contains chemicals or particles such as grain, dust, or metal powders.

Blasting caps and areas: Power off your mobile phone or wireless device when in a blasting area or in areas that post “two-way radios” or “electronic devices” notices to avoid interfering with blasting operations.

Cellular settings

3G and 2G service on WCDMA/GSM cellular networks support simultaneous voice and SMS communications.

- GSM networks: When the signal strength is weak, incoming calls may go directly to voicemail.
- WCDMA networks: Data is not used by SpareOne Emergency Phone. Your phone may connect to the GSM network in areas where WCDMA is not supported. When the signal strength is weak, incoming calls may go directly to voicemail.

FCC compliance statement

FCC Warning: When using any body worn accessory, please make sure there is at least 1.5cm clearance between the phone and the human body. The body worn accessory should not contain any metal.

This phone complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This phone may not cause harmful interference.
2. This phone must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital phone, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC HEARING-AID COMPATIBILITY (HAC): SpareOne Emergency Phone has been tested for hearing aid compatibility. When some wireless devices are used near some hearing devices such as hearing aids and implants, users may detect a buzzing or humming noise. Some hearing devices are more immune than others to this interference noise. Wireless devices may also vary in the amount of interference they generate. The ratings for compatibility of digital wireless devices with hearing aids are described in the American National Standards Institute (ANSI) C63.19 standard:

M-Rating: Phones rated M3 or M4 meet FCC requirements and are likely to generate less interference with hearing devices than phone that are not labeled. M4 is the better/higher of the two ratings. SO311WWR is rated M3.

T-Rating: Phones rated T3 or T4 meet FCC requirements and are likely be more usable with hearing devices' telecoil than unrated phones. T4 is the better/higher of the two ratings. SO311WWR is rated T4.

The more immune the hearing aid device is the less likely one is to experience interference noise from the wireless phone. Hearing aid devices may also be rated. Adding the rating of the hearing aid and the phone would determine probable usability:

1. Any combined rating equal to or greater than six offers the best use.
2. Any combined rating equal to five is considered normal use.

The ratings are not guarantees. Results will vary depending on the users hearing device and hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use this device successfully. Trying out this device with your hearing device is the best way to evaluate it for your personal needs. This device has been tested and rated for use with hearing aids for some of the wireless technologies that it utilizes. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility.

For information about hearing aids and digital wireless phones FCC Hearing Aid Compatibility and Volume Control: <http://www.fcc.gov/cgb/dro/hearing.html>

Gallaudet University, RERC: <https://fjallfoss.fcc.gov/oetcf/eas/reports/GenericSearch.cfm>

Specific Absorption Rate (SAR): SpareOne Emergency Phone has been tested against the SAR limit. The highest SAR value reported under this standard during product certification for use at the head is 0.084W/kg. The highest SAR value reported under this standard during product certification for use at the body is 0.110 W/kg. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. Designed and manufactured not to exceed the emission limits for exposure to radiofrequency (RF) energy set by the

Federal Communications Commission of the U.S. Government. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health. The exposure of measurement is known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6W/kg. Transmitting at its highest certified power level in all your mobile phones is a radio transmitter and receiver. It is at the highest certified power level well below the maximum value. The required power is used to reach the network. It must be tested and certified to the FCC that it does not exceed the limit established by the government adopted requirement for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) as required by the FCC for each model. The FCC has granted an Equipment Authorization for evaluation in compliance with the FCC RF exposure guidelines. SAR information on this model is located in the Display Grant section of <http://www.fcc.gov/oet/fccid> after searching on FCC ID: 2ACDO-S03GA.

Appendix D: Specifications

SpareOne Emergency Phone specifications

Handset specifications are shown in the following table.

Model Number	SO311WWR
Handset standards	GSM 850/900/1800/1900 MHz UMTS 850/1900 MHz
Dimensions (L x W x H)	5.70" (L) x 2.00" (W) x 0.75" (H) 144.0 mm (L) x 50.0 mm (W) x 19.0 mm (H)
Weight	0.10 lb (1.60 oz)
Weight (with batteries)	0.20 lb (3.20 oz)
AA Battery Compatibility Types	Lithium, Alkaline, NiMH
Features	Alert Calling, Flashlight, Panic Siren, SOS Flashing, Glow-in-the-dark, Speed Dials, SpareOne Locate & Alert service
Continuous idle time*	10 days (Lithium), 4.5 days (NiMH), 4 days (Alkaline)
Continuous talk time*	11 hours (Lithium), 6 hours (NiMH), 5 hours (Alkaline)
Continuous permanent flashlight time*	35 hours (Lithium), 19 hours (NiMH), 20 hours (Alkaline)

**Tests were conducted with Energizer's L91 Ultimate Lithium, E91 Alkaline and NH15 Nickel Metal Hydride batteries to offer general performance guidelines of different battery types. Battery performance is not guaranteed.*

Appendix E: Warranty

One-year warranty

Terms and conditions: XPAL Power offers a limited warranty for the enclosed unit and items (excluding the 2 AA lithium batteries) to be free from defects in material and workmanship, one year from the original date of purchase. Proof must show that you are the original purchaser of the SpareOne Emergency Phone from a supplier or retailer authorized by the seller. Transfer or resale of a SpareOne Emergency Phone will automatically terminate warranty coverage with respect to SpareOne Emergency Phone. This limited warranty is not transferable to any third party, including but not limited to any subsequent purchaser or owner of the SpareOne Emergency Phone. This limited warranty is applicable only to end users in the United States.

1. This SpareOne Emergency Phone is under a 1 year (12 months) warranty from the original date of purchase.
2. This warranty is only applicable if the SpareOne Emergency Phone has been used in accordance to the manufacturer's instructions under normal use, handling and care.
3. This warranty does not cover the following:
 - a. Normal wear and tear.
 - b. Defects or damages caused by misuse, accident, abuse, abnormal use, abnormal conditions, improper storage, exposure to moisture, dampness or corrosive environments, unauthorized modifications, unauthorized repair, neglect, rough handling, alteration, improper installation, incorrect voltage application, food or liquid.
 - c. Opening, dismantling, modification or repair by any unauthorized party or if it is repaired using unauthorized parts.
 - d. If the serial number or mobile accessory date code has been removed, erased, defaced, altered or caused to be illegible in any way subject to the sole judgment of XPAL Power.

LIMITED WARRANTY: TO THE EXTENT PERMITTED BY APPLICABLE LAW, THIS LIMITED WARRANTY IS YOUR SOLE AND EXCLUSIVE REMEDY AGAINST XPAL POWER AND XPAL POWER'S SOLE AND EXCLUSIVE LIABILITY IN RESPECT OF DEFECTS IN PRODUCT. HOWEVER, THIS LIMITED WARRANTY SHALL NOT EXCLUDE NOR LIMIT ANY OF YOUR LEGAL (STATUTORY) RIGHTS UNDER THE APPLICABLE NATIONAL LAWS. TO THE EXTENT PERMITTED BY APPLICABLE LAW XPAL POWER DOES NOT ASSUME ANY LIABILITY FOR LOSS OF OR DAMAGE TO OR CORRUPTION OF VOICE AND SMS TRANSMISSION, FOR ANY LOSS OF PROFIT, LOSS OF USE OF PRODUCTS OR FUNCTIONALITY, LOSS OF BUSINESS, LOSS OF REVENUES OR LOSS OF ANTICIPATED PROFIT, INCREASED COSTS OR EXPENSES OR FOR ANY INDIRECT, OR SPECIAL OR CONSEQUENTIAL LOSS OR DAMAGE. TO THE EXTENT PERMITTED BY APPLICABLE LAW, XPAL POWER'S LIABILITY SHALL BE LIMITED TO THE VALUE AT THE TIME OF PURCHASE OF THE SPAREONE EMERGENCY PHONE. THE ABOVE LIMITATIONS SHALL NOT APPLY TO DEATH OR PERSONAL INJURY CAUSED BY DEFECT OF PRODUCT IN MATERIAL, DESIGN AND WORKMANSHIP.

To obtain service: Call SpareOne at (844) 256-2113 or visit our website, www.myspareone.com. SpareOne warranty service is restricted to the original country of sale. Charges may apply.

Appendix F: Legal Information

Legal information

Devices purchased for use on AT&T's network are designed to exclusively be used on AT&T's network. You agree that you won't make any modifications to the hardware or software to enable the product to operate on any other network. A voice plan is required on all devices capable of voice, unless specifically noted otherwise in the terms governing your agreement.

For your protection, we want you to be aware that the features of this phone and the Locate & Alert service that you enable may involve the location of your phone being shared. Please review the terms and conditions and the associated privacy policy of the location-based service to learn how location information will be used and protected.

AT&T may collect certain types of information from your device when you use AT&T services to provide customer support and to improve its services. For more information regarding AT&T's Privacy Policy, please visit att.com/privacy.

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Support

Contact us

Please visit our website at www.spareone.com for more information and news.

Customer Service: Our customer service support team is available Monday through Friday from 8 am to 5 pm PST.

Tel: (844) 256-2113

