

# **Welcome to Authority™**

OM Lite

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Prolonged exposure to music at full volume on the music player may damage the listener's hearing. Set your Authority volume safely. Use only headphones recommended by TCT Mobile Limited and its affiliates.

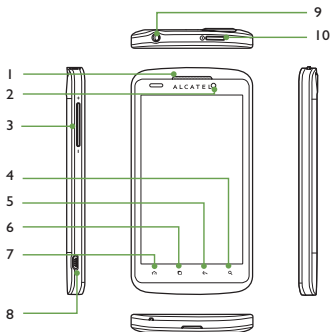
## Basics

### 1.1 In Box

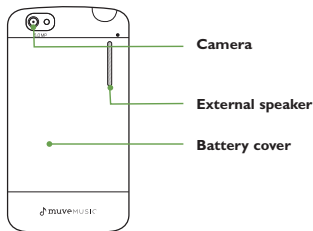
The Authority™ comes with the following items included in the box:

- Authority™ mobile phone
- Battery
- Battery cover
- USB power adapter
- Micro USB cable
- SD Card (mounted in the device)
- Device QSG (English and Spanish)
- User Manual Lite (English and Spanish)
- MUVE Music Guide (English and Spanish)

### 1.2 Keys and connectors



1. **Earpiece**
2. **Front camera**
3. **Volume key:** Volume Up/Down
4. **Search key:** Quick search
5. **Back key:** Move to the previous screen
6. **Menu key:** Options
7. **Home key:** Move to Home screen  
Press and hold: Show eight most recently used apps.
8. **USB port:** Charging / PC connectivity
9. **Headset jack:** 3.5 mm headset jack
10. **Power/Lock key:** Short press: Screen lock mode  
Press and hold: Power ON / Phone options



## 1.3 Getting started

### 1.3.1 Set-up

#### Removing or installing the battery



- Remove the battery cover from the unit.
- Align the battery's exposed gold contacts with the battery connectors inside the battery compartment.
- Insert the contact side of the battery first and then gently push the battery into place.
- Replace the battery cover over the battery compartment and press down until you hear a click.

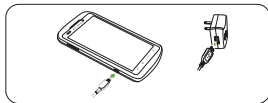
#### Installing and removing the microSD™ card

Insert the microSD™ card with golden contact facing downwards into the slot until it is locked. Gently push the memory card until it is unlocked.



To avoid data loss and microSD™ card damage, before removing the SD card, please ensure that the SD card is unmounted (**Settings > Storage > Unmount SD card**).

#### Charging the battery



Connect the battery charger to your Authority™ first, then the power adapter.



To reduce power consumption and energy waste, when battery is fully charged, disconnect your charger from the plug; switch off Wi-Fi, GPS, Bluetooth or background-running applications when not in use; reduce the backlight time, etc.

### 1.3.2 Power on your Authority™

Hold down the **Power key** until your Authority™ powers on. It will take some a few seconds before the screen lights up.

#### Set up your Authority™ for the first time

The first time you power on the phone, you should set your preferences: Language, KeyBoard, Mobile Data Connection, Application Sync, Setup your Google Account, Date & Time etc. Under the Options Menu.



This initial set up can be enabled via touching the Application tab from the Home screen and then touch **Alcatel Setup Wizard**.

If you have already gone through initial setup, when you power on the device, you will need to swipe your finger from left to right to unlock the screen.

### 1.3.3 Airplane mode

In Airplane mode, all wireless connections (including Wi-Fi, Bluetooth and etc.) will be simultaneously disabled.

To activate Airplane mode, press and hold **Power key** to display phone options, then select **Airplane mode**.

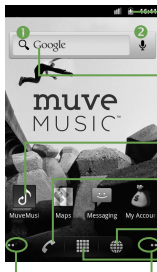
You can also press **Menu** key from Home screen, touch **Settings > Wireless & networks**, and mark the checkbox of **Airplane mode**.

### 1.3.4 Power off your Authority™

Hold down the **Power key** from the Home screen until the **Phone options** appear, select **Power off**.

## 1.4 Home screen

You can bring all the items (applications, shortcuts, folders and widgets) you love or use most frequently to your home screen for quick access. Press **Home** key to switch to Home screen.



#### Status bar

- Status/Notification indicators
- Touch and Drag down to open the notification panel.

#### Search bar

- Touch ① to enter Search options: All, Web, Apps, Contacts, etc.
- Touch ② to enter voice search screen.

Touch an icon to open an application, folder, etc.

- Touch to access the dial screen.
- Touch to access Call log if you have missed call(s).

Touch to access **Browser**

#### Application tab

- Touch to open main menu.
- Long press to display thumbnails.

Touch & hold the small dots, Application tab to display thumbnails, touch the thumbnail to open it.

Home screen is provided in an extended format to allow more space for adding applications, shortcuts etc. Slide the Home screen horizontally left and right to get a complete view of the Home screen. Small dots at the lower left and right of the screen indicate which screen you are viewing.

Touch & hold the small dots, Application tab to display thumbnails, touch the thumbnail to open it. Press **Back** key or touch an empty area to return to Home screen. You can customize the number of home screens by **Settings > Display > Number of home screens**.

### 1.4.1 Using the touchscreen

#### Touch

To access an application, touch it with your finger.

#### Touch and Hold

To enter the available options for an item, touch and hold the item. For example, select a contact in Contacts, touch and hold this contact, options list will then appear on screen.

#### Drag

Place your finger on the screen to drag an object to another location.

#### Slide/Swipe

Slide the screen to scroll up and down the applications, images, web pages... at your convenience.

#### Flick

Similar to swiping, but flicking makes it move quicker.


#### Pinch/Spread

Place your fingers of one hand on the screen surface and draw them apart or together to scale an element on the screen.

























#### Rotate

Automatically change the screen orientation from portrait to landscape by turning the Authority™ sideways to have a better screen view.

### 1.4.2 Status bar

From status bar, you can view both phone status (to the right side) and notification information (to the left side). When the status bar is full, “” icon will appear; touch to display hidden icons.

#### Status icons

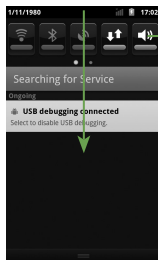
	IX CDMA connected		Signal strength
	IX CDMA in use		No signal
	3G network connected		Vibrate mode
	3G network in use		Ringer is silenced
	Connected to a Wi-Fi network		Phone microphone is muted
	Bluetooth is on		Battery is very low
	Connected to a Bluetooth device		Battery is low
	Airplane mode		Battery is partially drained
	Alarm is set		Battery is full
	GPS is on		Battery is charging
	Receiving location data from GPS		Headset connected
	Speakerphone is on		Car mode

## Notification icons

	New Gmail message		Music player active
	New text or multimedia message		More notifications are hidden
	New Email		General warning icon
	Problem with text or multimedia message delivery		Call in progress (green)
	New Google Talk message		Call in progress using Bluetooth headset (blue)
	New voicemail		Missed call
	Upcoming event		Uploading data
	Data is synchronizing		Downloading data
	Problem with sign-in or synchronization		Phone is connected via USB cable
	microSD™ card is full		Tethering or USB connected
	No microSD™ card installed		USB debugging connected
	Connected to or disconnected from VPN		Wi-Fi is on and wireless networks are available

## Notification panel

When you receive a new notification, an icon will be displayed in your Status bar at the top of your screen. Tap and hold Status bar, and then slide your finger downward to open the Notifications panel. If you have multiple notifications, you may need to scroll to see them all. Tap a notification to respond to it.



### Quick settings bar

- Touch to enable/disable functions or change modes.
- Touch & hold the icon of Wi-Fi, Bluetooth or Sync to access settings screen.
- Slide left and right to view more.

## 1.4.3 Search bar

The Authority™ provides a Search function which can be used to locate information within applications, the phone or the web.

## 1.4.4 Lock/Unlock your screen

To protect your Authority™ and privacy, you can lock you phone's screen by creating a variety of patterns, PIN or password etc.

## 1.4.5 Personalize your home screen

### Add

Touch and hold an empty area or press **Menu** key and touch **Add** on the Home screen, you can add shortcuts, widgets or folders to the Home screen.

Or you can touch the Application tab from the Home screen and press and hold an app to create a shortcut on your home screen.

## Reposition

Touch and hold the item to be repositioned to activate the Move mode, drag the item to desired position, then release. Hold the icon on the left or right edge of the screen to drag the item to another Home screen page.

## Remove

Touch and hold the item to be removed to activate the Move mode, drag the item to the top of the Application tab, which will then turn red, and release.

## Wallpaper customization

Touch and hold an empty area or press **Menu** key and touch **Wallpapers** on the Home screen to customize wallpaper.

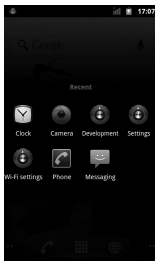
### 1.4.6 Application tab

Touch  from the Home screen to enter applications list.

To return to the Home screen, press the **Home** key.

## Consult recently-used applications

To consult recently-used applications, you can press and hold the **Home** key from the Home screen. Touch an icon in the window to open the related application.



### 1.4.7 Volume adjustment

You can set ringer, media and ringtone volume to your preference by **Volume up/down** key, or **Settings > Sound** menu.

# 2 Text input

## 2.1 Using Onscreen Keyboard

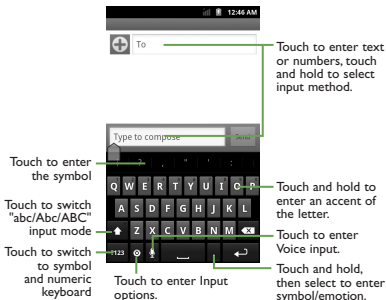
### Onscreen Keyboard settings

Press **Menu** key from the Home screen, select **Settings > Language & keyboard > Android keyboard** or **Swype**, a series of settings are available for your selection. You could scroll the keyboard to change keyboard style.

### Adjust the Onscreen Keyboard orientation

Turn the phone sideways or upright to adjust the Onscreen Keyboard orientation. You can also adjust it by settings (Press **Menu** key on the Home screen, touch **Settings > Display > Auto-rotate screen**).

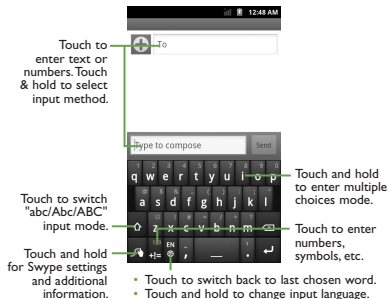
### 2.1.1 Standard Android keyboard



## 2.1.2 Swype keyboard

Swype lets you enter a word with one continuous motion: just drag your finger over the letters in the word.

- Place your finger on the key with the first letter of the word and drag your finger to each subsequent letter without lifting your finger off the screen.
- Continue until you have finished the word. Lift your finger after the last letter.
- If Swype cannot clearly determine your word, the word choice window opens. Select an alternative word from the list.



## 2.2 Text editing


You can edit the text you have entered.

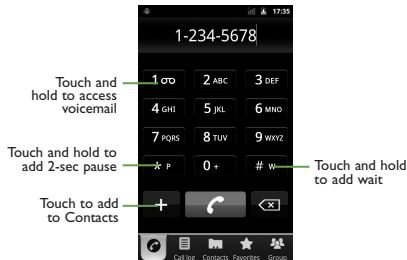
- Touch and hold text you have entered
- Options list pops up
- Select the operation you need (**Select all**, **Select text**, **Cut**, **Copy**, etc.)


# 3 Phone call .....


## 3.1 Placing a call


You can easily launch a call using **Phone**. Enter this menu using one of the following two ways:

- Touch  from the Home screen.
- Touch Application tab from the Home screen and select **Phone**.



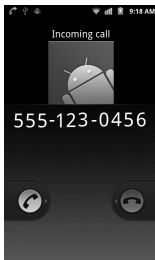
Enter the desired number from the keyboard directly or select a contact from **Contacts**, **Call log**, **Favorites** or **Group** by touching tabs, then touch  to place the call.

The number you entered can be saved to **Contacts** by touching  or pressing **Menu** key and touching **Add to contacts**.

If you make a mistake, you can delete the incorrect digits by touching .

To hang up a call, touch .


### 3.2 Answering or rejecting a call



When you receive an incoming call, drag the green phone icon over to the right to answer.

When you receive an incoming call, but don't want to answer, you may decline it by dragging the red phone icon over to the left. The caller is sent directly to your voicemail box to leave a message.

### 3.3 Consulting your call memory

You can access your call memory by touching  from the Home screen and touching **Call log** to view call history in categories of **Missed calls**, **Outgoing calls**, and **Incoming calls**.

## 4 Contacts.....



You can view and create contacts on your Authority™ and synchronize these with your Gmail contacts or other applications on the web or on your Authority™.



When using **Contacts** for the first time you are required to add new contacts, or synchronize contacts from other application accounts to your Authority™.

### 4.1 Adding a contact

Touch **Application** tab on the Home screen, select **Contacts**, then press the **Menu** key from contacts list screen and touch **New contact**.

### 4.2 Importing , exporting and sharing contacts

From **Contacts** screen, press **Menu** key to open contacts list option menu, touch **Import/Export**, then select **Import from SD card** or **Export to SD card** or **Share visible contacts**.

To import/export a single contact from/to microSD™ card, touch the contact you want to import/export, then press **Menu** key and touch **OK** to confirm.

To import/export all contacts from/to microSD™ card, mark **Select all** check box, then touch **OK** to confirm.

You can share a single contact or contacts with others by sending the contact's vCard to them via Bluetooth, MMS, Gmail, etc.

Touch a contact you want to share, press **Menu** key and touch **Share** from contact details screen, then select the application to perform this action.

### 4.3 Synchronizing contacts in multiple accounts

Contacts, data or other information can be synchronized from multiple accounts, depending on the applications installed on your Authority™.

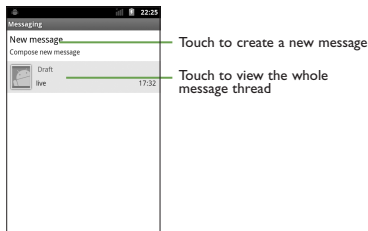
## 5 Messaging.....

You can create, edit and receive text, picture and video message with your Authority™.

To access this feature, touch Application tab from the Home screen, then select **Messaging**.

### 5.1 Write message

On message list screen, touch **New message** to write text/multimedia messages.



#### Sending a text message

Enter the phone number of the recipient on **To** bar to add recipients, touch **Type to compose** bar to enter the text of the message. When finished, touch **Send** to send the text message.



A text message of more than 160 characters will be charged as more than one text message.

#### Sending a multimedia message

MMS enables you to send video clips, images, photos, animations, slides and sounds to other compatible phones and e-mail addresses.

A text message will be converted to MMS automatically when media files (image, video, audio, slides, etc.) are attached or Subject or email addresses added.

## 6 Email .....

Besides your Gmail account, you can also set-up external POP3 or IMAP email accounts on your Authority™.

To access this function, touch Application tab from Home screen, then select **Email**.

An email wizard will guide you through the steps to set-up an email account.

- Enter the email address and password of the account you want to set-up.
- Touch **Next**. If the account you entered is not provided by your service provider in the phone, you will be prompted to go to the email account settings screen to enter settings manually. Or you can touch **Manual setup** to directly enter the incoming and outgoing settings for the email account you are setting up.
- Enter the account name and display name in outgoing emails.
- Touch **Done**.
- To add another email account, you can press **Menu** key and touch **Add account** to create.

#### To create and send emails

- Press **Menu** key from Inbox screen, and touch **Compose**.
- Enter recipient(s)'s email address in **To** field, and if necessary, press **Menu** key and touch **Add Cc/Bcc** to include a copy or a blind copy to the message.
- Enter the subject and content of the message.
- Press **Menu** key, touch **Add attachment** to send an attachment to the receiver.
- Finally, touch **Send**.
- If you do not want to send the mail right away, you can touch **Save as draft** or press **Back** key to save a copy.

# 7 Getting connected

To connect to the Internet with this phone, you can use CDMA networks or Wi-Fi, whichever is most convenient.

## 7.1 Connecting to the Internet

### 7.1.1 CDMA networks

To check the network connection you are using, press **Menu** key on Home screen, then touch **Settings > Wireless & networks > Mobile networks**.

### 7.1.2 Wi-Fi

Using Wi-Fi, you can connect to the Internet when your Authority™ is within range of a wireless network.

**To turn Wi-Fi on and connect to a wireless network**

- Press **Menu** key from Home screen.
- Touch **Settings > Wireless & networks > Wi-Fi**.
- Mark/Unmark the checkbox to turn on/off Wi-Fi.
- Touch **Wi-Fi settings**. The detailed information of detected Wi-Fi networks is displayed in the Wi-Fi networks section.
- Touch a Wi-Fi network to connect. If the network you selected is secured, you are required to enter a password or other credentials (you may contact network operator for details). When finished, touch **Connect**.

## 7.2 Browser .....



Using Browser, you can enjoy surfing the Web.

To access this function, touch Application tab from Home screen, then touch **Browser**.

**To go to a web page**

On Browser screen, touch the URL box at the top, enter the address of the web page, then touch  .

## 7.3 Connecting to a computer via USB

With the USB cable, you can transfer media files and other files between your Authority™'s microSD™ card and the computer.

**To connect/disconnect your Authority™ to/from the computer**

To connect your Authority™ to the computer:

- Use the USB cable that came with your Authority™ to connect the phone to a USB port on your computer. You will receive a notification that the USB is connected.
- Open the Notifications panel and touch **USB connected**.
- Touch **Turn on USB storage** in the dialog that opens to confirm that you want to transfer files.

To disconnect:

- Unmount the microSD™ card on your computer.
- Open the Notifications panel and touch **Turn off USB storage**.
- Touch **Turn off USB storage** in the dialog that opens.

**To locate data you have transferred or downloaded in your microSD™ card:**

- Touch Application tab from Home screen to open the applications list.
- Touch **File Manager**.

All data you have downloaded are stored in **File Manager**, where you can view media files (videos, photos, music and others), rename files, install applications into your Authority™, etc.

## 7.4 Sharing your Authority™'s mobile data connection

You can share your Authority™'s mobile data connection with a single computer via a USB cable(USB tethering) or with up to eight devices at once by turning your phone into a portable Wi-Fi hotspot.

### To turn on USB tethering or Portable Wi-Fi hotspot

- Press **Menu** key from Home screen.
- Touch **Settings > Wireless & networks > Tethering & portable hotspot**.
- Mark the check box of **USB tethering** or **Portable Wi-Fi hotspot** to activate this function.



The functions may incur additional network charges from your network operator. Extra fees may also be charged in roaming areas.


## 8 Camera/Camcorder

Your Authority™ is fitted with a Camera and a Camcorder for taking photos and shooting videos.



Before using the Camera or Camcorder, please ensure that a microSD™ card where all pictures and videos are stored is correctly installed. Also, be sure to open the protective lens cover before use to avoid it affecting your picture quality.

To access this function, touch Application tab from the Home screen and then touch **Camera** or **Camcorder**.

### To take a picture

The screen acts as the viewfinder. First position the object or landscape in the viewfinder, and touch  icon to take the picture, which will be automatically saved.

### To shoot a video

Switch Camera mode to Video mode or access Camcorder directly from the applications list. First position the object or landscape in the viewfinder, and touch  icon to start recording. Touch  icon to stop shooting. The video will be automatically saved.

## 9 Music

Using this menu, you can play music files stored on the microSD™ card in your phone. Music files can be downloaded from computer to microSD™ card using an USB cable.

To access this function, touch Application tab from the Home screen, then touch **Music**.

You will find four libraries in which all songs are classified: **Artists**, **Albums**, **Songs**, and **Playlists**. Touch a category and view the list.

With the help of **Search** key, you can easily search for songs you want to play in libraries.

To delete a song, press **Menu** key from playback screen and then touch **Delete** to remove it from the microSD™ card.

You can also set a song as a ringtone, press **Menu** key from playback screen to display option menu, then touch **Use as ringtone**.

# Safety and use

## Please read before proceeding

THE BATTERY IS NOT FULLY CHARGED WHEN YOU TAKE IT OUT OF THE BOX. DO NOT REMOVE THE BATTERY PACK WHEN THE PHONE IS CHARGING. YOUR WARRANTY IS INVALIDATED IF YOU DISASSEMBLE OR ATTEMPT TO DISASSEMBLE THE DEVICE.

### • Privacy restrictions

Some countries require full disclosure of recorded telephone conversations, and stipulate that you must inform the person with whom you are speaking that the conversation is being recorded. Always obey the relevant laws and regulations of your country when using the recording feature of your phone.

### • Disclaimers

ANY WEATHER, STOCK, OR OTHER INFORMATION, DATA, OR DOCUMENTATION ("ACCESSED INFORMATION") ARE PROVIDED "AS IS" AND WITHOUT ANY WARRANTY OR ANY TECHNICAL SUPPORT. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, TCT MOBILE AND ITS AFFILIATES expressly disclaim any and all representations and warranties, arising by law or otherwise, related to the Accessed Information, including without limitation any express or implied representation or warranty of merchantability, fitness for a particular purpose, non-infringement, quality, accuracy, completeness, effectiveness, reliability, or usefulness. Without limiting the foregoing, it is further understood that TCT Mobile and its Affiliates are not responsible for any use of the Accessed Information or the results arising from such use, and that you use such information at your own risk.

## Limitation of damages

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL TCT MOBILE OR ITS AFFILIATES BE LIABLE TO YOU, ANY USER, OR THIRD PARTY FOR ANY INDIRECT, SPECIAL, CONSEQUENTIAL, INCIDENTAL OR PUNITIVE DAMAGES OF ANY KIND, ARISING IN CONTRACT, TORT, OR OTHERWISE, INCLUDING, BUT NOT LIMITED TO, INJURY, LOSS OF REVENUE, LOSS OF GOODWILL, LOSS OF BUSINESS OPPORTUNITY, LOSS OF DATA, AND/OR LOSS OF PROFITS, REGARDLESS OF THE FORESEEABILITY THEREOF OR WHETHER TCT MOBILE OR ITS AFFILIATES HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. AND IN NO EVENT SHALL THE TOTAL LIABILITY OF TCT MOBILE OR ITS AFFILIATES EXCEED THE AMOUNT RECEIVED FROM YOU, REGARDLESS OF THE LEGAL THEORY UNDER WHICH THE CAUSE OF ACTION IS BROUGHT. THE FOREGOING DOES NOT AFFECT ANY STATUTORY RIGHTS WHICH MAY NOT BE DISCLAIMED.

## Important health information and safety precautions

When using this product, the safety precautions below must be taken to avoid possible legal liabilities and damages. Retain and follow all product safety and operating instructions.

Observe all warnings in the operating instructions on the product.

To reduce the risk of bodily injury, electric shock, fire, and damage to the equipment, observe the following precautions.

### • Electrical safety

This product is intended for use when supplied with power from the designated battery or power supply unit. Other usage may be dangerous and will invalidate any approval given to this product.

### • Safety precautions for proper grounding installation

Connecting to improperly grounded equipment can result in an electric shock to your device.

This product is equipped with a USB Cable for connecting with desktop or notebook computer. Be sure your computer is properly grounded (earthed) before connecting this product to the computer. The power supply cord of a desktop or notebook computer has an equipment grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet which is properly installed and grounded in accordance with all local codes and ordinances.

### • Safety precautions for power supply unit

#### Use the correct external power source

A product should be operated only from the type of power source indicated on the electrical ratings label. If you are not sure of the type of power source required, consult your authorized service provider or local power company. For a product that operates from battery power or other sources, refer to the operating instructions that are included with the product. This product should be operated only with the following designated power supply unit(s).

Travel charger: Input: 100-240 V, 50/60 Hz, 0.15 A

Output: 5 V, 1000 mA

### Handle battery packs carefully

This product contains a Lithium-ion polymer or Lithium-ion battery. There is a risk of fire and burns if the battery pack is handled improperly. Do not attempt to open or service the battery pack. Do not disassemble, crush, puncture, short external contacts or circuits, dispose of in fire or water, or expose a battery pack to temperatures higher than 140°F (60°C).



Danger of explosion if battery is incorrectly replaced. To reduce risk of fire or burns, do not disassemble, crush, puncture, short external contacts, expose to temperature above 140°F (60°C), or dispose of in fire or water. Replace only with specified batteries. Recycle or dispose of used batteries according to the local regulations or reference guide supplied with your product.



Note: This product should be operated only with the following designated Battery Pack(s). Battery: Lithium 1530 mAh.

#### Take extra precautions

- Keep the battery or device dry and away from water or any liquid as it may cause a short circuit.
- Keep metal objects away so they don't come in contact with the battery or its connectors as it may lead to short circuit during operation.
- The phone should only be connected to products that bear the USB-IF logo or have completed the USB-IF compliance program.
- Do not use a battery that appears damaged, deformed, or discolored, or the one that has any rust on its casing, overheats, or emits a foul odor.
- Always keep the battery out of the reach of babies and small children, to avoid swallowing of the battery. Consult the doctor immediately if the battery is swallowed.
- Only use the battery with a charging system that has been qualified with the system per this standard, IEEE-Std-172 5-2006. Use of an unqualified battery or charger may present a risk of fire, explosion, leakage or other hazard.
- Replace the battery only with another battery that has been qualified with the system per this standard, IEEE-Std-172 5-2006. Use of an unqualified battery may present a risk of fire, explosion, leakage or other hazard.
- Avoid dropping the phone or battery. If the phone or battery is dropped, especially on a hard surface, and the user suspects damage, take it to a service centre for inspection.
- If the battery leaks:
  - Do not allow the leaking fluid to come in contact with skin or clothing. If already in contact, flush the affected area immediately with clean water and seek medical advice.
  - Do not allow the leaking fluid to come in contact with eyes. If already in contact, DO NOT rub; rinse with clean water immediately and seek medical advice.
- Take extra precautions to keep a leaking battery away from fire as there is a danger of ignition or explosion.

#### • Safety precautions for direct sunlight

Keep this product away from excessive moisture and extreme temperatures. Do not leave the product or its battery inside a vehicle or in places where the temperature may exceed 140°F (60°C), such as on a car dashboard, window sill, or behind a glass that is exposed to direct sunlight or strong ultraviolet light for extended periods of time. This may damage the product, overheat the battery, or pose a risk to the vehicle.

#### • Prevention of hearing loss

Permanent hearing loss may occur if earphones or headphones are used at high volume for prolonged periods of time.

#### • Safety in aircraft

Due to the possible interference caused by this product to an aircraft's navigation system and its communications network, using this device's phone function on board an airplane is against the law in most countries. If you want to use this device when on board an aircraft, remember to turn off your phone by switching to Airplane Mode.

#### • Environment restrictions

Do not use this product in gas stations, fuel depots, chemical plants or where blasting operations are in progress, or in potentially explosive atmospheres such as fuelling areas, fuel storehouses, below deck on boats, chemical plants, fuel or chemical transfer or storage facilities, and areas where the air contains chemicals or particles, such as grain, dust, or metal powders. Please be aware that sparks in such areas could cause an explosion or fire resulting in bodily injury or even death.

#### • Explosive atmospheres

When in any area with a potentially explosive atmosphere or where flammable materials exist, the product should be turned off and the user should obey all signs and instructions. Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death. Users are advised not to use the equipment at refueling points such as service or gas stations, and are reminded of the need to observe restrictions on the use of radio equipment in fuel depots, chemical plants, or where blasting operations are in progress. Areas with a potentially explosive atmosphere are often, but not always, clearly marked. These include fueling areas, below deck on boats, fuel or chemical transfer or storage facilities, and areas where the air contains chemicals or particles, such as grain, dust, or metal powders.

#### • Road safety

Full attention must be given to driving at all times in order to reduce the risk of an accident. Using a phone while driving (even with a hands free kit) causes distraction and can lead to an accident. You must comply with local laws and regulations restricting the use of wireless devices while driving.

### • **Safety precautions for RF exposure**

- Avoid using your phone near metal structures (for example, the steel frame of a building).
- Avoid using your phone near strong electromagnetic sources, such as microwave ovens, sound speakers, TV and radio.
- Use only original manufacturer-approved accessories, or accessories that do not contain any metal.
- Use of non-original manufacturer-approved accessories may violate your local RF exposure guidelines and should be avoided.

### • **Interference with medical equipment functions**

This product may cause medical equipment to malfunction. The use of this device is forbidden in most hospitals and medical clinics. If you use any other personal medical device, consult the manufacturer of your device to determine if they are adequately shielded from external RF energy. Your physician may be able to assist you in obtaining this information. Turn your phone OFF in health care facilities when any regulations posted in these areas instruct you to do so. Hospitals or health care facilities may be using equipment that could be sensitive to external RF energy.

### • **Nonionizing radiation**

Your device has an internal antenna. This product should be operated in its normal-use position to ensure the radiative performance and safety of the interference. As with other mobile radio transmitting equipment, users are advised that for satisfactory operation of the equipment and for the safety of personnel, it is recommended that no part of the human body be allowed to come too close to the antenna during operation of the equipment. Use only the supplied integral antenna. Use of unauthorized or modified antennas may impair call quality and damage the phone, causing loss of performance and SAR levels exceeding the recommended limits as well as result in non-compliance with local regulatory requirements in your country.

To assure optimal phone performance and ensure human exposure to RF energy is within the guidelines set forth in the relevant standards, always use your device only in its normal use position. Contact with the antenna area may impair call quality and cause your device to operate at a higher power level than needed. Avoiding contact with the antenna area when the phone is IN USE optimizes the antenna performance and the battery life.



### • **Electrical safety**

#### **Accessories**

- Use only approved accessories.
- Do not connect with incompatible products or accessories.
- Take care not to touch or allow metal objects, such as coins or key rings, to contact or short circuit the battery terminals.

#### **Connection to a car**

Seek professional advice when connecting a phone interface to the vehicle electrical system.

#### **Faulty and damaged products**

- Do not attempt to disassemble the phone or its accessory.
- Only qualified personnel must service or repair the phone or its accessory.

#### • **General precautions**

You alone are responsible for how you use your phone and any consequences of its use. You must always switch off your phone wherever the use of a phone is prohibited. Use of your phone is subject to safety measures designed to protect users and their environment.

#### **Avoid applying excessive pressure to the device**

Do not apply excessive pressure on the screen and the device to prevent damaging them and remove the device from your pants' pocket before sitting down. It is also recommended that you store the device in a protective case and only use the device stylus or your finger when interacting with the touch screen. Cracked display screens due to improper handling are not covered by the warranty.

#### **Device getting warm after prolonged use**

When using your device for prolonged periods of time, such as when you're talking on the phone, charging the battery or browsing the Web, the device may become warm. In most cases, this condition is normal and therefore should not be interpreted as a problem with the device.

#### **Heed service markings**

Except as explained elsewhere in the Operating or Service documentation, do not service any product yourself. Service needed on components inside the device should be done by an authorized service technician or provider.

#### **Protect your phone**

- Always treat your phone and its accessories with care and keep them in a clean and dust-free place.
- Do not expose your phone or its accessories to open flames or lit tobacco products.
- Do not expose your phone or its accessories to liquid, moisture or high humidity.
- Do not drop, throw or try to bend your phone or its accessories.

- Do not use harsh chemicals, cleaning solvents, or aerosols to clean the device or its accessories.
- Do not paint your phone or its accessories.
- Do not attempt to disassemble your phone or its accessories, only authorized personnel must do so.
- Do not expose your phone or its accessories to extreme temperatures, minimum -4°F (-20°C) and maximum 122°F (50°C).
- Please check local regulations for disposal of electronic products.
- Do not carry your phone in your back pocket as it could break when you sit down.

### **Damage requiring service**

Unplug the product from the electrical outlet and refer servicing to an authorized service technician or provider under the following conditions:

- Liquid has been spilled or an object has fallen into the product.
- The product has been exposed to rain or water.
- The product has been dropped or damaged.
- There are noticeable signs of overheating.
- The product does not operate normally when you follow the operating instructions.

### **Avoid hot areas**

The product should be placed away from heat sources such as radiators, heat registers, stoves, or other products (including amplifiers) that produce heat.

### **Avoid wet areas**

Never use the product in a wet location.

### **Avoid using your device after a dramatic change in temperature**

When you move your device between environments with very different temperature and/or humidity ranges, condensation may form on or within the device. To avoid damaging the device, allow sufficient time for the moisture to evaporate before using the device.

**NOTICE:** When taking the device from low-temperature conditions into a warmer environment or from high-temperature conditions into a cooler environment, allow the device to acclimate to room temperature before turning on power.

### **Avoid pushing objects into product**

Never push objects of any kind into cabinet slots or other openings in the product. Slots and openings are provided for ventilation. These openings must not be blocked or covered.

### **Air bags**

Do not place a phone in the area over an air bag or in the air bag deployment area. Store the phone safely before driving your vehicle.

### **Mounting accessories**

Do not use the product on an unstable table, cart, stand, tripod, or bracket. Any mounting of the product should follow the manufacturer's instructions, and should use a mounting accessory recommended by the manufacturer.

### **Avoid unstable mounting**

Do not place the product with an unstable base.

### **Use product with approved equipment**

This product should be used only with personal computers and options identified as suitable for use with your equipment.

### **Adjust the volume**

Turn down the volume before using headphones or other audio devices.

### **Cleaning**

Unplug the product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning, but NEVER use water to clean the LCD screen.

### **Small children**

Do not leave your phone and its accessories within the reach of small children or allow them to play with it. They could hurt themselves or others, or could accidentally damage the phone. Your phone contains small parts with sharp edges that may cause an injury or which could become detached and create a choking hazard.

### **Repetitive motion injuries**

To minimise the risk of RSI, when Texting or playing games with your phone:

- Do not grip the phone too tightly
- Press the buttons lightly
- Make use of the special features in the handset which minimise the number of buttons which have to be pressed, such as message templates and predictive text.
- Take lots of breaks to stretch and relax.

### **Operating machinery**

Full attention must be given to operating the machinery in order to reduce the risk of an accident.

### **Loud noise**

This phone is capable of producing loud noises which may damage your hearing.

### **Emergency calls**

This phone, like any wireless phone, operates using radio signals, which cannot guarantee connection in all conditions. Therefore, you must never rely solely on any wireless phone for emergency communications.

## Regulatory agency identifications

For regulatory identification purposes, your product is assigned a model number of Authority™.

To ensure continued reliable and safe operation of your device, use only the accessories listed below with your Authority™ device. The Battery Pack has been assigned a model number of CAB31P0000CX.

Operating temperature range: 32°F to 104°F (0°C to 40°C)

Note: This product is intended for use with a certified Class Limited Power Source, rated 5 Volts DC, maximum 1 Amp power supply unit.

### • Federal Communication Commission Interference Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio or television technician for help.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

## Important Note

### • Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. End users must follow the specific operating instructions for satisfying RF exposure compliance. To maintain compliance with FCC RF exposure compliance requirements, please follow operation instruction as documented in this manual. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter, except the transmitters built-in with the device.

### • FCC Hearing-Aid Compatibility (HAC) Regulations for Wireless Devices

On July 10, 2003, the U.S. Federal Communications Commission (FCC) Report and Order in WT Docket 01- 09 modified the exception of wireless phones under the Hearing Aid Compatibility Act of 1988 (HAC Act) to require digital wireless phones be compatible with hearing-aids. The intent of the HAC Act is to ensure reasonable access to telecommunications services for persons with hearing disabilities. While some wireless phones are used near some hearing devices (hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference noise, and phones also vary in the amount of interference they generate. The wireless telephone industry has developed a rating system for wireless phones, to assist hearing device users find phones that may be compatible with their hearing devices. Not all phones have been rated. Phones that are rated have the rating on their box or a label located on the box. The ratings are not guarantees. Results will vary depending on the user's hearing device and hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

M-Ratings: Phones rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than phones that are not rated. M4 is the better/higher of the two ratings. Your device is rated M4.

T-Ratings: Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing aid's telecoil than phones that are not rated.

T4 is the better/higher of the two ratings. Your device is rated T3.



Please power off the Bluetooth function while using hearing aid devices with your Authority™. Hearing devices may also be rated. Your hearing device manufacturer or hearing health professional may help you find this rating. Higher ratings mean that the hearing device is relatively immune to interference noise. The hearing aid and wireless phone rating values are then added together. A sum of 5 is considered acceptable for normal use. A sum of 6 is considered for better use. A sum of 8 is considered for best use. In the above example, if a hearing aid meets the M2 level rating and the wireless phone meets the M3 level rating, the sum of the two values equal M5. This should provide the hearing aid user with “normal usage” while using their hearing aid with the particular wireless phone. “Normal usage” in this context is defined as a signal quality that is acceptable for normal operation. This methodology applies equally for T ratings. The M mark is intended to be synonymous with the U mark. The T mark is intended to be synonymous with the UT mark. The M and T marks are recommended by the Alliance for Telecommunications Industries Solutions (ATIS). The U and UT marks are referenced in Section 20.19 of the FCC Rules. The HAC rating and measurement procedure are described in the American National Standards Institute (ANSI) C63.19 standard.

For information about hearing aids and digital wireless phones

FCC Hearing Aid Compatibility and Volume Control:

<http://www.fcc.gov/cgb/dro/hearing.html>

Gallaudet University, RERC:

<https://fjallfoss.fcc.gov/oetcf/eas/reports/GenericSearch.cfm>

• **SAR Information**

	HEAD	BODY
CDMA 850/1700/1900	1.3 W/kg	1.2 W/kg

THIS MODEL DEVICE MEETS THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES. For body worn operation, this phone has been tested and meets the FCC RF exposure guidelines when used with the TCT Mobile Limited. Accessories supplied or designated for this product. Use of other accessories may not ensure compliance with the FCC RF exposure guidelines.

Your wireless mobile phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on the safety standards previously set by both U.S. and international standards bodies:

- American National Standards Institute (ANSI) IEEE. C95.1-1992.

- National Council on Radiation Protection and Measurement (NCRP). Report 86. 1986.
- International Commission on Non-Ionizing Radiation Protection (ICNIRP) 1996.
- Ministry of Health (Canada), Safety Code 6. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The exposure standard for wireless mobile phone employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6 W/kg\*.

The FCC has granted an Equipment Authorization for this model device with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model device is on file with the FCC and can be found under the Display Grant section of <https://fjallfoss.fcc.gov/oetcf/eas/reports/GenericSearch.cfm> after searching on FCC ID: RAD278 Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications & Internet Association (CTIA) Web-site at <http://www.phonefacts.net>.

\* In the U.S. and Canada, the SAR limit for mobile phone used by the public is 1.6 Watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in usage. Normal condition only to ensure the radiative performance and safety of the interference. As with other mobile radio transmitting equipment, users are advised that for satisfactory operation of the equipment and for the safety of personnel, it is recommended that no part of the human body be allowed to come too close to the antenna during operation of the equipment.

• **Body-worn Operation**

This device was tested for typical body-worn operations. To comply with RF exposure requirements, a minimum separation distance of 1 cm must be maintained between the user's body and the handset, including the antenna. Third-party belt-clips, holsters, and similar accessories used by this device should not contain any metallic components. Body-worn accessories that do not meet these requirements may not comply with RF exposure requirements and should be avoided. Use only the supplied or an approved antenna. Unauthorized antennas, modifications, or attachments could impair call quality, damage the phone, or result in violation of regulations. Do not use the phone with a damaged antenna. If a damaged antenna comes into contact with the skin, a minor burn may result. Please contact your local dealer for replacement antenna.

- **FCC RF Radiation Exposure Statement**
- This Transmitter has been demonstrated co-location compliance requirement with Bluetooth and WLAN. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.
- This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment.

### **Telecommunications & Internet Association (TIA) safety information**

- **Pacemakers**

The Health Industry Manufacturers Association recommends that a minimum separation of 15 cm (6 inches) be maintained between a handheld wireless phone and a pacemaker to avoid potential interference with the pacemaker. These recommendations are consistent with the independent research by and recommendations of Wireless Technology Research. Persons with pacemakers:

- Should ALWAYS keep the phone more than 15 cm (6 inches) from their pacemaker when the phone is turned ON.
- Should not carry the phone in a breast pocket.
- Should use the ear opposite the pacemaker to minimize the potential for interference. If you have any reason to suspect that interference is taking place, turn the phone OFF immediately.

- **Hearing aids**

Some digital wireless phones may interfere with some hearing aids. In the event of such interference, you may want to consult your service provider, or call the customer service line to discuss alternatives.

- **RoHS compliance**

This product is in compliance with Directive 002/95/EC of the European Parliament and of the Council of 7 January 2003, on the restriction of the use of certain hazardous substances in electrical and electronic equipment (RoHS) and its amendments.

# Warranty

## **Manufacturer's Warranty**

- **12 MONTH LIMITED WARRANTY**

Personal Communications Devices, LLC. (the "Company") warrants to the original retail purchaser of this cellular handset or wireless device (Product), that should this Product or any part thereof during normal consumer usage and conditions, be proven defective in material or workmanship that results in the Product's failure within the first twelve (12) month period from the date of purchase (proof of purchase required), such defect(s) will be repaired or replaced (with new or rebuilt parts) at the Company's option, without charge for parts or labor directly related to the defect(s).

The antenna, keypad, display, rechargeable battery and battery charger, if included with the Product, are similarly warranted for twelve (12) months from the date of purchase.

This Warranty extends only to consumers who purchase the product in the United States or Canada and it is not transferable or assignable.

This Warranty does not apply to:

- Product subjected to abnormal use or conditions, accident, mishandling, neglect, unauthorized alteration, misuse, improper installation or repair or improper storage;
- Product whose mechanical serial number or electronic serial number has been removed, altered or defaced;
- Damage from exposure to moisture, humidity, excessive temperatures or extreme environmental conditions;
- Damage resulting from connection to, or use of any accessory or other product not approved or authorized by the Company;
- Defects in appearance, cosmetic, decorative or structural items such as framing and non-operative parts;
- Product damaged from external causes such as fire, flooding, dirt, sand, weather conditions, battery leakage, blown fuse, theft or improper usage of any electrical source;
- Product subjected to unauthorized modifications to the software of the Product or to the Product itself;
- Product subjected to the unauthorized opening or repair of the Product;
- Product subjected to hacking, password-mining, jail breaking, the unlocking of the boot loader using the fast boot program or the tampering with or short-circuiting of the battery; or
- Product that has been modified to alter functionality or capability of the Product without the written permission of the Company.

The Company disclaims liability for removal or reinstallation of the Product, for geographic coverage, for inadequate signal reception by the antenna or for communications range or operation of the cellular system as a whole.

When sending your wireless device to the Company for repair or service, please note that any personal data or software stored on the Product may be inadvertently erased or altered.

Therefore, we strongly recommend you make a back up copy of all data and software contained on your Product before submitting it for repair or service. This includes all contact lists, downloads (i.e. third-party software applications, ringtones, games and graphics) and any other data added to your Product. In addition, if your Product utilizes a SIM or Multimedia card, please remove the card before submitting the Product and store for later use when your Product is returned. The Company is not responsible for and does not guarantee restoration of any third-party software, personal information or memory data contained in, stored on, or integrated with any other wireless device, whether under warranty or not, returned to the Company for repair or service.

To obtain repairs or replacement within the terms of this Warranty, the Product should be delivered with proof of Warranty coverage (e.g. dated bill of sale), the consumer's return address, daytime phone number and/or fax number and complete description of the problem, transportation prepaid, to the Company at the address shown below or to the place of purchase for repair or replacement processing. In addition, for reference to an authorized Warranty station in your area, you may telephone in the United States (800) 229-1235, and in Canada (800) 465-9672 (in Ontario call 416-695-3060).

THE EXTENT OF THE COMPANY'S LIABILITY UNDER THIS WARRANTY IS LIMITED TO THE REPAIR OR REPLACEMENT PROVIDED ABOVE AND, IN NO EVENT, SHALL THE COMPANY'S LIABILITY EXCEED THE PURCHASE PRICE PAID BY PURCHASER FOR THE PRODUCT.

ANY IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE DURATION OF THIS WRITTEN WARRANTY. ANY ACTION FOR BREACH OF ANY WARRANTY MUST BE BROUGHT WITHIN A PERIOD OF 18 MONTHS FROM DATE OF ORIGINAL PURCHASE. IN NO CASE SHALL THE COMPANY BE LIABLE FOR AN SPECIAL CONSEQUENTIAL OR INCIDENTAL DAMAGES FOR BREACH OF THIS OR ANY OTHER WARRANTY, EXPRESS OR IMPLIED, WHATSOEVER. THE COMPANY SHALL NOT BE LIABLE FOR THE DELAY IN RENDERING SERVICE UNDER THIS WARRANTY OR LOSS OF USE DURING THE TIME THE PRODUCT IS BEING REPAIRED OR REPLACED.

No person or representative is authorized to assume for the Company any liability other than expressed herein in connection with the sale of this product.

Some states or provinces do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damage so the above limitation or exclusions may not apply to you. This Warranty gives you specific legal rights, and you may also have other rights, which vary from state to state or province to province.

IN USA :           Personal Communications Devices, LLC.  
555 Wireless Blvd.  
Hauppauge, NY 11788  
(800) 229-1235

IN CANADA :      PCD Communications Canada Ltd.  
5535 Eglinton Avenue West Suite #210  
Toronto, ON M9C 5K5  
(800) 465-9672

# Troubleshooting

**Before contacting your service provider, please make sure of the following:**

- Your battery is fully charged.
- You avoid storing large amounts of data on your Authority™ as this may affect its performance.

**My Authority™ is frozen or cannot switch on**

- Check the battery contacts, remove and reinstall your battery, then turn your phone on.
- Check the battery power level, charge for at least 20 minutes.
- If it still does not work, please use User Data Format to reset the phone.

**My Authority™ has not responded for several minutes**

- Restart your phone by pressing and holding the **Power** key.
- Remove the battery and re-insert it, then restart your Authority™.

**My Authority™ turns off by itself**

- Check that your keypad is locked when you are not using your phone, and make sure the **Power** key is not mis-contacted due to unlocking keypad.
- Check the battery charge level.

**My Authority™ cannot charge properly**

- Make sure you are using an ALCATEL battery and the charger from the box.
- Make sure your battery is inserted properly and clean the battery contact if it's dirty. It must be inserted before plugging in the charger.
- Make sure that your battery is not completely discharged; if the battery power is empty for a long time, it may take around 20 minutes to display the battery charger indicator on the screen.
- Make sure charging is carried out under normal conditions (0°C to +40°C).
- When abroad, check that the voltage input is compatible.

**My Authority™ cannot connect to a network or “No service” is displayed**


- Try connecting in another location.
- Verify the network coverage with your operator.
- Try selecting the available network(s) manually
- Try connecting at a later time if the network is overloaded.

**My Authority™ cannot connect to the Internet**

- Check that the MEID number (press \*#06#) is the same as the one printed on your phone's box and on the device itself ( label in battery cavity on phone).

- Check your phone's Internet connecting settings.
- Make sure you are in a place with network coverage.
- Try connecting at a later time or another location.

**Unable to make outgoing calls**

- Make sure you have dialed a valid number and have touch .
- For international calls, check the country and area codes.
- Make sure your phone is connected to a network, and the network is not overloaded or unavailable.
- Check your subscription status with your operator (credit for example).
- Make sure you have not barred outgoing calls.
- Make sure that your phone is not in flight mode.


**Unable to receive incoming calls**

- Make sure your phone is switched on and connected to a network (check for overloaded or unavailable network).
- Check your subscription status with your operator (credit for example).
- Make sure you have not forwarded incoming calls.
- Make sure that you have not barred certain calls.
- Make sure that your phone is not in flight mode.

**The caller's name/number does not appear when a call is received**

- Check that you have subscribed to this service with your operator.
- Your caller has concealed his/her name or number.

**The sound quality of the calls is poor**

- You can adjust the volume during a call by pressing the **Volume Up/Down** key.
- Check the network strength .
- Make sure that the receiver, connector or speaker on your phone is clean.

**I am unable to use the features described in the manual**

- Check with your operator to make sure that your subscription includes this service.
- Make sure this feature does not require an ALCATEL accessory.

**When I select a number from my contacts, the number cannot be dialed**

- Make sure that you have correctly recorded the number in your file.
- Make sure that you have selected the country prefix when calling a foreign country.

**I am unable to add a contact in my contacts**

- Delete some files in the phone contacts (i.e. your professional or personal directories).

**My callers are unable to leave messages on my voicemail**

- Contact your network operator to check service availability.

**I cannot access my voicemail**

- Make sure your operator's voicemail number is correctly entered in "My numbers".
- Try later if the network is busy.

**I am unable to send and receive MMS**

- Check your Authority™'s memory availability as it might be full.
- Contact your network operator to check service availability and check MMS parameters.

**I am unable to connect my Authority™ to my computer**

- Install ALCATEL Android Manager first of all.
- Check that your USB driver is installed properly.
- Open the Notification panel to check if the PC Suite Agent has activated.
- Check that you have ticked the checkbox of USB debugging in **Settings > Applications > Development > USB debugging**
- Check that your computer meets the requirements for ALCATEL Android Manager Installation.
- Make sure that you're using the right cable from the box.

**I am unable to download new files**

- Make sure there is sufficient phone memory for your download.
- Select the microSD™ card as the location to store downloaded files.
- Check your subscription status with your operator.

**The Authority™ cannot be detected by others via Bluetooth**

- Make sure that Bluetooth is turned on and your phone is visible to other users.
- Make sure that the two phones are within Bluetooth's detection range.

**How to make your battery last longer**

- Make sure you follow the complete charge time (minimum 3 hours).
- After a partial charge, the battery level indicator may not be exact. Wait for at least 20 minutes after removing the charger to obtain an exact indication.
- Switch on the backlight upon request.
- Extend the email auto-check interval for as long as possible.
- Update news and weather information on manual demand, or increase their auto-check interval.
- Exit background-running applications if they are not being used for a long time.
- Deactivate Bluetooth, Wi-Fi, or GPS when not in use.

**The phone will become warm following prolonged calls, game playing, internet surfing or running other complex applications.**

- This heating is a normal consequence of the CPU handling excessive data. Ending above actions will make your phone return to normal temperatures.

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or technical specification  
without prior notice.**

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Communications Devices LLC.**