

COVID-19 RESIDENTS RESOURCES

ORANGE AND OSCEOLA COUNTIES



Orange County

- **Health and Social Services:** Residents impacted by COVID-19 can contact 2-11 for financial assistance, health programs, crisis support and more. [211 Helpline](#)
- **Food Insecurity:** Residents need of food assistance can visit Second Harvest Food Bank' online food locator to find a list of feeding partners near their residency. [Food Locator](#)
- **Mental Health Assistance:** Aspire Health Partners is offering a dedicated telephone line to assist residents with mental health concerns related to COVID-19. Residents can call the helpline to be connected with a caring mental health professional. 407-875-3700 X2 | [Aspire Health Partners](#)
- **Blood Donation:** There is still an urgent need for blood donations in our community and across the nation. [Blood Donation Locations](#)
- **Report Price Gouging:** 1-866-966-7226 | [Report](#)
- **Support Area Restaurants:** Visit Orlando has launched its "Orlando To Go" webpage to help support our destination's growing list of restaurants which are currently offering take-out and delivery menu options. [Orlando To Go](#)

Osceola County

- [The Department of Housing and Urban Development \(HUD\)](#) offers assistance to residents who are concerned about housing, renting, foreclosure, and eviction.
- **Delay Payments** - The Federal Housing Finance Agency (FHFA) has instructed mortgage servicers to allow borrowers whose mortgages are owned by Fannie Mae or Freddie Mac to [delay payments up to 12 months](#) due to hardship caused by the coronavirus.
- [FAQ Fannie Mae and Freddie Mac Assistance Options for Families Impacted by Covid-19](#)
- [Justshelter.org](#) is a great resource for renters. It offers information on local organizations that can provide advice to renters in distress.
- [Eviction Lab](#) has published [a list](#) of local and regional actions to pause evictions of renters.
- [The Osceola Council on Aging](#) offers Adult Day Care, In-Home Services and Nutrition programs, Meals on Wheels, and a Drive-Thru Food Pantry. Phone: 407-846-8532.
- [Osceola Christian Ministry Center](#) will serve hot meals Monday-Friday from 11AM-Noon, and has a food pantry open Monday-Friday, 12:30pm-1:30pm. 700 Union Street, Kissimmee FL,34741. 407-944-9968

Orange & Osceola Counties

- [Florida Department of Children and Families \(DCF\) ACCESS](#) offers Food Assistance (SNAP), Temporary Cash Assistance (TANF), and Medicaid.
- [Coverage and Benefits Related to COVID-19 Medicaid and CHIP.](#)
- [The Substance Abuse and Mental Health Services Administration Distress Helpline](#) provides 24-hours-a-day, 365-days-a-year crisis counseling and support to people experiencing emotional distress related to natural or human-caused disasters.
- To connect with a trained crisis counselor:
 - Call 1-800-985-5990 (press "2" for Spanish)
 - TalkWithUs to 66746
- Spanish Speakers:
 - Call 1-800-985-5990 and press "2"
 - From the U.S., text Hablanos to 66746
- [Free Spectrum Broadband and Wi-Fi](#) access for 60 days to households with K-12 and/or college students who do not already have a Spectrum broadband subscription and at any service level up to 100 Mbps. To enroll call 1-844-488-8395. Installation fees will be waived for new student households.
- [Comcast Internet Support for New Low-Income Customers during COVID-19](#)
- [AT&T Support for Customers During COVID-19](#)
- [Sprint support for customers during COVID-19](#)